

One place to go for Working with Children Checks Service Victoria

Service Victoria's website and app bring together all the Working with Children Check services and info you need into one place.

Whether applying for a new Working with Children Check or managing one you already have, you'll find what you need at Service Victoria.

Applying for a new Working with Children Check

It takes about 15 minutes for people to do this fully online through Service Victoria.

If you can't apply online, visit the FAQs on Service Victoria's website to learn more.

Getting a free digital Working with Children Check

Get a free digital Working with Children Check card through Service Victoria in about 5 minutes.

You can keep it in your secure, private and easy-to-use wallet in Service Victoria's mobile app.

The card features a QR code people can scan to make sure you have a valid clearance.

A digital Working with Children Check means you can leave home without your physical card.

Renewing or updating your Working with Children Check

Renew your Working with Children Check 6 months before to 3 months after it expires in less than 7 minutes.

Update details like your address and phone number or change from a volunteer to an employee check.

Finding your details or requesting a replacement

Find your Working with Children Check card number and check the status of your clearance or application.

If you lose your card and don't want a digital one, you can request a replacement. You can also get a PDF copy.



For more information on the services available, visit **service.vic.gov.au/workingwithchildren** or download the Service Victoria app.

